

# PPO Quick Guide

## Important Telephone Numbers

Culinary Health Fund [www.culinaryhealthfund.org](http://www.culinaryhealthfund.org)

Customer Service Office.....702-733-9938  
 Mon-Fri 8:00am to 6pm  
 Healthcare Services (Provider Line).....702-892-7313, #2  
 Culinary Pharmacy.....702-650-4417  
 Provider Reconsiderations.....702-691-5625  
 Advocacy.....702-691-5665

### Nevada Health Solutions (NHS)

<https://provider.nevadahealthsolutions.org/production/login.jsp>

Mon-Fri, 8:00am to 5:00pm.....855-392-0778  
 702-216-1653  
 (FAX) 702-691-5614

**Harmony Healthcare**.....[www.harmonyhc.com](http://www.harmonyhc.com)

Behavioral Health Benefits, including:

- Addiction Treatment
- Marriage & Family Counseling
- Grief and Loss Counseling
- Crisis Intervention

24 hours a day/ 7 days a week.....702-251-8000

Rapid Response.....702-788-9875

### OptumRx Prescription Services

[www.optumrx.com](http://www.optumrx.com)  
 Prescription Benefits and Drug Prior Authorization

24 hours a day/ 7 days a week.....866-611-5960

OptumRx Home Delivery .....800-791-7658

### Desert Radiologists

[www.desertrad.com](http://www.desertrad.com).....702-759-8600

### Clinical Pathology Laboratories (CPL)

[www.cpllabs.com](http://www.cpllabs.com).....702-795-4900

### Cooperative Association of Chiropractic Physicians (CACCP)

Mon-Fri, 9:00am to 5pm.....702-365-5981

### Nevada Dental Benefits

Mon-Fri, 8am to 5:30pm.....702-478-2014

### PaySpan, Inc

[www.payspan.com](http://www.payspan.com).....877-331-7154

### DME Providers:

Apria Healthcare .....702-736-4466  
 Bennett Medical .....702-382-4940  
 Gabel Distributors .....702-489-2288  
 Preferred Homecare .....702-951-6900  
 Everything Medical .....702-366-1111  
 Epic Medical .....866-883-1188

### Vision Eligibility Express Line

24hours a day/7 days a week.....702-216-1298



Effective 1/1/2019

Revised 5/3/19

## PREVENTIVE SERVICES (DO NOT REQUIRE A COPAY)

- Immunizations for Adults and Children
- Well Baby/Child Exams
- Wellness/Physical Exams
- Colonoscopy/Sigmoidoscopy (up to age 74)
- Mammogram
- Dexascan
- Nutritional Counseling
- Smoking Cessation
- Low Dose CT Scan

SERVICE DESCRIPTION	COPAY
Office Visit - PCP (FP, IM, PEDS, OB/GYN)	\$15 per visit
Office Visit - Ophthalmologist or Optometrist	\$20 per visit
Office Visit - Specialist	\$30 per visit
Urgent Care Visit	\$40 per visit
Chiropractor	\$25 per visit
Acupuncture	\$15 per visit; 12 visits/year
Injection	No Copay
Hearing and Speech Exam	No Copay
Allergy Testing/Immunotherapy	No Copay
IV Treatment	No Copay
Pulmonary Treatment	No Copay
X-ray/US (in select physician offices)	\$30 per visit
MRI/CAT Scan (in select physician offices)	\$125 per visit
PET Scan (in select physician offices)	\$225 per visit
Lab (Only if tests are processed at Clinical Pathology Laboratories)	No Copay
All other Physician Office procedures	No Copay
Culinary Pharmacy I & II	No Copay
Tier 1 - Generic Drugs	\$10
Tier 2 - Formulary Drugs	\$20
Tier 3 - Non-Formulary Drugs	\$35
X-Ray/US at Desert Radiologists	\$20 per visit
MRI/CAT Scan at Desert Radiologists	\$125 per visit
PET Scan at Desert Radiologists	\$175 per visit
Ambulatory Surgery Center	\$150 per visit
Outpatient Surgery at Hospital	\$250 per visit

### Prosthetic & Orthotic Appliance Providers:

Brace It.....702-478-5848  
 Precision Orthotics & Prosthetics (POP).....702-243-7671  
 Prosthetic Centers of Excellence.....702-384-1410

## Services Requiring Prior Authorization

### IN OFFICE (PLACE OF SERVICE 11)

CARDIOLOGY SERVICES	ALL CARDIOLOGY SERVICES MUST BE PROVIDED BY <b>HEART CARE IPA (HEART CENTER OF NEVADA AND NEVADA HEART &amp; VASCULAR CENTER)</b> . CARDIAC IMAGING SERVICES DO NOT REQUIRE PRIOR AUTHORIZATION WHEN PERFORMED BY THESE EXCLUSIVE PROVIDERS.
CUSTOM COMPRESSION STOCKINGS*	AUTHORIZATION REQUIRED *LIMITED TO FUND CONTRACTED PROVIDERS
CYBER KNIFE	NO AUTHORIZATION REQUIRED WHEN PERFORMED BY COHEN, CURTIS, FARZIN, MEOZ AND SCHWARTZ (TIN: 27223260)
DME*	Durable medical equipment items that are over \$500 require authorization (whether it is a rental or purchase, to include oxygen equipment over \$500, i.e. oxygen concentrators) *LIMITED TO FUND CONTRACTED PROVIDERS
HEMATOLOGY/ONCOLOGY SERVICES	ALL HEMATOLOGY/ONCOLOGY <b>NOT</b> PROVIDED BY <b>COMPREHENSIVE CANCER CENTERS OF NEVADA</b> REQUIRES PRIOR AUTHORIZATION.
HYPERBARIC TREATMENT	AUTHORIZATION REQUIRED
LABORATORY SERVICES	<b>CLINICAL PATHOLOGY LABORATORIES</b> IS THE CULINARY HEALTH FUND'S EXCLUSIVE LABORATORY PROVIDER AND MUST BE USED FOR ALL OUTPATIENT LABORATORY SERVICES
LABORATORY - ALL GENETIC TESTING*	AUTHORIZATION REQUIRED *LIMITED TO FUND CONTRACTED PROVIDERS
OFFICE ADMINISTERED DRUGS	DRUGS INDICATED REQUIRE AUTHORIZATION: Biologics and Implantable Hormone Replacement Therapy <b>PLEASE CALL HEALTHCARE SERVICES AT (702) 892-7313 IF YOU HAVE QUESTIONS REGARDING COVERAGE OF A SPECIFIC DRUG.</b>
ORTHOTIC & PROSTHETIC APPLIANCES*	Orthotic & Prosthetic Appliances that are over \$500 require authorization *LIMITED TO FUND CONTRACTED PROVIDERS
RADIOLOGY SERVICES	<b>DESERT RADIOLOGISTS</b> IS THE CULINARY HEALTH FUND'S EXCLUSIVE RADIOLOGY SERVICES PROVIDER. SERVICES PERFORMED AT DESERT RADIOLOGISTS DO NOT REQUIRE AUTHORIZATION WITH THE EXCEPTION OF PET SCANS.
	For Radiology Services <b>NOT</b> performed at Desert Radiology authorization is required for: CT/CTA, Discography, <u>Some</u> Obstetrical Ultrasounds, Fetal Biophysical Profiles, MRI/MRA, PET Scans
SLEEP STUDIES	Requires authorization and must be ordered by a Cardiologist, ENT, Neurologist, Pulmonologist or Culinary Health Center - Primary Care
VARICOSE VEINS	AUTHORIZATION REQUIRED - LIMITED TO SELECT SPECIALTIES
TMJ PROCEDURES	AUTHORIZATION REQUIRED

### HOME HEALTH AND HOME INFUSION SERVICES (PLACE OF SERVICE 12)

AUTHORIZATION REQUIRED

### INPATIENT (PLACE OF SERVICE 21, 31, 61)

ALL INPATIENT ADMISSIONS REQUIRE AUTHORIZATION, INCLUDING ELECTIVE ADMISSIONS AND THOSE RESULTING FROM ER OR OBSERVATION STAY

### OUTPATIENT HOSPITAL (PLACE OF SERVICE 22)

HYPERBARIC TREATMENT	AUTHORIZATION REQUIRED
RADIOLOGY SERVICES	<b>Desert Radiologists</b> is the Culinary Health Fund's exclusive Radiology services provider. Services performed at Desert Radiologists <b>DO NOT</b> require authorization, with the <b>EXCEPTION</b> of PET scans.
	For Radiology Services not performed at Desert Radiology authorization is required for: CT/CTA, Discography, Fetal Biophysical Profiles, MRI/MRA, PET Scans
SLEEP STUDIES	Requires authorization and must be ordered by a Cardiologist, ENT, Neurologist, Pulmonologist or Culinary Health Center - Primary Care
SURGERY & INVASIVE DIAGNOSTIC PROCEDURES	AUTHORIZATION REQUIRED (Exception: Colonoscopy and EGD procedures do <b>not</b> require prior authorization)

### AMBULATORY SURGERY CENTER (PLACE OF SERVICE 24)

AUTHORIZATION REQUIRED (Exception: Colonoscopy and EGD procedures do not require prior authorization)

### DIALYSIS CENTER (PLACE OF SERVICE 65)

AUTHORIZATION NOT REQUIRED FOR CONTRACTED FACILITIES

### INDEPENDENT LABORATORY (PLACE OF SERVICE 81)

**CLINICAL PATHOLOGY LABORATORIES** IS THE CULINARY HEALTH FUND'S EXCLUSIVE LABORATORY PROVIDER AND MUST BE USED FOR ALL OUTPATIENT LABORATORY SERVICES

ALL GENETIC TESTING	AUTHORIZATION REQUIRED
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### BEHAVIORAL HEALTH SERVICES (PLACE OF SERVICE 51, 52, 53, 54, 55, 56, 57)

INPATIENT & OUTPATIENT BEHAVIORAL HEALTH SERVICES	All behavioral health services require authorization through Harmony Healthcare (702) 251-8000
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### TRANSPLANT SERVICES

AUTHORIZATION IS REQUIRED FOR ALL TRANSPLANT SERVICES INCLUDING CONSULTS