

Pharmacy News

Drug Recalls

The FDA announced a consumer-level recall of several lots of Torrent’s losartan and losartan/HCTZ tablets due to detection of trace amounts of NMBA, a possible human carcinogen. This recall is the 5th expansion to the original recall announced in January of this year.

The FDA also announced a consumer-level recall of several lots of ranitidine capsules and tablets due to confirmed contamination with NDMA.

Ranitidine is used to treat ulcers, GERD and conditions where the stomach produces too much acid.

Inactive Providers – October 2019

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
BURROFF	MARK	DO	GENERAL/FAMILY PRACTICE
DI PALMA	JOSEPH	MD	INTERNAL MEDICINE
FLANAGAN	JERMAINE	PA	INTERNAL MEDICINE
GONZALES	BECKY	APRN	OB/GYN
HARTER	STEVEN	MD	OB/GYN
KLEIN	NATHANIEL	MD	OB/GYN
MASON	ALBERT	MD	GASTRO
MILAN	MARIA	MD	PEDIATRICS
MURRAY	MARGREAT	APN	GASTRO
PATANE	MICHAEL	PAC	UROLOGY
PERSONDEK	STEPHANIE	MD	OB/GYN

*List provided monthly

Important Update

UHS – The Valley Health System Termination

Please be advised that Nevada Health Solutions (NHS) will not be accepting prior authorization requests for services at UHS facilities after 1/1/20. To date, the Culinary Health Fund has not reached an agreement with The Valley Health System and as such, we will be looking to other facilities to ensure our member’s future healthcare needs.

This change may directly impact your practice and patients. Please take a moment to review the list of facilities and services that will be affected.

ALL inpatient and Outpatient Services at the Following Locations:

- ***Centennial Hills Hospital***
- ***Desert Springs Hospital***
- ***Henderson Hospital***
- ***Spring Valley Hospital***
- ***Summerlin Hospital***
- ***Valley Hospital***

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

Kimberly Esau

Manager of Healthcare Services
702-892-7309
kesau@culinaryhealthfund.org

Lucia James

Healthcare Services Associate
702-691-5698
ljames@culinaryhealthfund.org

Melanie Jensen

Healthcare Services Associate
702-691-5681
mjensen@culinaryhealthfund.org

Important Telephone Numbers

Contracts and Credentialing

contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Customer Service Office

702-733-9938

Culinary Pharmacy

702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Culinary Health Center

702-790-8000

Provider Reconsiderations (Appeals)

Phone: 702-691-5625
Fax: 702-216-9525

Nevada Health Solutions (NHS)

702-216-1653
<https://provider.nevadahealthsolutions.org/production>

Harmony Healthcare

702-251-8000 (24/7)
702-788-9875 (Rapid Response)

OptumRx Prescription Services

866-611-5960 (24/7)
800-791-7658 (home delivery)

Clinical Pathology Laboratories (CPL)

702-795-4900

Desert Radiologists

702-759-8600

Vision Eligibility Express Line

702-216-1298 (24/7)

PaySpan

877-331-7154
Par8o 857-574-5081
support@par8o.com

Wellness Classes

There are plenty of Health and Wellness classes available for Culinary participants this month:

Please check our website, www.culinaryhealthfund.org to check the dates and times or to print out the schedules. We have classes at two locations:

515 E. St. Louis Ave. (bldg. C)
The Culinary Health Center, 650 N. Nellis Blvd.

Classes are taught in both English and Spanish, and this month there are also a handful of classes offered in Mandarin as well as Cantonese.

Classes being offered this month include topics on:

- **Kidney Smart** – Learn how diabetes, high blood pressure and high cholesterol can affect the kidneys.
- **Diabetes** – Two different classes are offered: one to learn about diabetes, how to measure blood sugar, and tips to live healthier and one to find out how to make smart changes to your diet.
- **Breastfeeding** – Learn what to expect when breastfeeding.
- **High Blood Pressure** – Learn how high blood pressure can affect your life.
- **Deciding My Health Care Wishes** – Learn how you can make decisions in advance about your health care in case you are not able in the future.
- **Smoking Cessation** – Learn tips on how to stop smoking.

Claims Corner

Zelis Payments

Last month, the Culinary Health Fund implemented the new electronic payment process with **Zelis Payments**.

In conjunction with the provider newsletter updates, letters have also been sent to our network providers regarding this new e-payment process.

We hope that you are as excited about improving the claims payment process as we are.

If you have questions regarding registration and/or set up, please contact Zelis Payments Customer Service at (877) 828-8770.

You may also update your payment, remittance delivery or change notification options by calling Zelis Payments Customer Service.