

Pharmacy News

New Controlled Substance e-Prescribing Requirements

Starting January 1, 2020, OptumRx will only accept e-prescriptions for controlled substances at our home delivery pharmacy.

Why the change?

- Thirty-six percent of all opioid-related deaths in the United States involve a prescription.¹
- E-prescribing helps improve prescribing accuracy, reduce dispensing errors and improve administrative and cost efficiency.²
- More states are mandating e-prescriptions for controlled substances.³
- Federal law will require e-prescriptions for controlled substances under Medicare Part D by January 1, 2021.⁴

What does this mean for you and your patients?

As of January 1, 2020, you will need to e-prescribe all controlled substances for patients who get their medication by home delivery through OptumRx. Non-electronic prescriptions will not be filled.

How can you make sure your practice is ready?

E-prescribing controlled substances requires two-step authentication and other extra security, so make sure you and your electronic medical record (EMR) system are equipped.

Thank you for your partnership in helping make our communities safer.

1. Centers for Disease Control and Prevention. Drug and Opioid-Involved Overdose Deaths – United States, 2013–2017. Morbidity and Mortality Weekly Report. Published December 21, 2018. Accessed March 6, 2019.

2. Portfield A, Engelbert K, Coustasse A. Electronic Prescribing: Improving the Efficiency and Accuracy of Prescribing in the Ambulatory Care Setting. Perspect Health Inf Manag. Published April 1, 2014. Accessed April 5, 2019.

3. Surescripts. EPCS Legislation Shows Power and Promise. Published May 3, 2018. Accessed April 4, 2019.

4. Congress.gov. H.R. 6 SUPPORT for Patients and Communities Act. 115th Congress (2017–2018)

Claims Corner

Zelis Payments - EFT

Zelis Payments is going live in November! If you are currently set up with Zelis Payments or ePayment Center you will start receiving your claim payments via ACH very soon.

If you are with Payspan and are not registered with Zelis Payments or ePayment Center, you will revert to checks. To avoid reverting to checks, please call 855-774-4392 to get set up to continue receiving payments direct to your bank account.

NHS – Prior Authorization

Nevada Health Solutions (NHS) continues to enhance the process for submitting Prior Authorization (PA) requests for our community partners.

Did you know you could also submit PA requests online using Connect, our Web-based tool that accepts prior authorization requests 24 hours a day, seven days a week? In addition, you can check the status of a prior authorization. Using online options for PA requests replaces the need to call or fax paper forms to NHS. It provides immediate confirmation upon receipt without the need to resubmit requests or call to check status.

Learn More About Connect:

For more about how to use Connect or schedule an in-service, please contact the following resources:

Ramon Barajas, Operations Specialist II:

702-892-7348

NHS Main Line: 702-216-1653

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

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Important Telephone Numbers

Contracts and Credentialing

contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Customer Service Office

702-733-9938

Culinary Pharmacy

702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Culinary Health Center

702-790-8000

Provider Reconsiderations (Appeals)

Phone: 702-691-5625
Fax: 702-216-9525

Nevada Health Solutions (NHS)

702-216-1653
<https://provider.nevadahealthsolutions.org/production>

Harmony Healthcare

702-251-8000 (24/7)
702-788-9875 (Rapid Response)

OptumRx Prescription Services

866-611-5960 (24/7)
800-791-7658 (home delivery)

Clinical Pathology Laboratories (CPL)

702-795-4900

Desert Radiologists

702-759-8600

Vision Eligibility Express Line

702-216-1298 (24/7)

PaySpan

877-331-7154
Par8o 857-574-5081
support@par8o.com

Wellness Classes

There are plenty of Health and Wellness classes available for Culinary participants this month. Please check our website, www.culinaryhealthfund.org to check the dates and times or to print out the schedules. We have classes at two locations:

515 E. St. Louis Ave. (bldg. C)
The Culinary Health Center, 650 N. Nellis Blvd.

Classes are taught in both English and Spanish and this month include topics on:

- **Kidney Smart**
- **Diabetes**
- **Breastfeeding**
- **High Blood Pressure**
- **Healthy Cooking**

Inactive Providers - October

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
AGUERO	MARIO	OD	OPTOMETRY
ATIEMO	SHERRY	CRNA	ANESTHESIOLOGY
BALGOYEN	GINA	APRN	GENERAL/FAMILY PRACTICE
BUTLER	RANDY	MD	GENERAL/FAMILY PRACTICE
CHUA	ANDREW LESTER	CRNA	ANESTHESIOLOGY
COLE	ASHLEY	PAC	GENERAL/FAMILY PRACTICE
COOPER	MYRA	CRNA	ANESTHESIOLOGY
DUNGO	GERALD	APRN	GENERAL/FAMILY PRACTICE
HA	EDWARD	CRNA	ANESTHESIOLOGY
HEALEY	PATRICK	MD	ANESTHESIOLOGY
KINAHAN	CONSULEO	MD	GENERAL/FAMILY PRACTICE
MAI	RICK	MD	GENERAL/FAMILY PRACTICE
MOSCHOURIS	DIANE	CRNA	ANESTHESIOLOGY
PACHOVA	DANIELA	MD	OB/GYN
SELF	SAMUEL	CRNA	ANESTHESIOLOGY
SHAH	DIPTI	MD	INTERNAL MEDICINE
SHAH	RUSSELL	MD	INTERNAL MEDICINE
WALKER JR.	RICKY	MD	GENERAL/FAMILY PRACTICE

*List provided monthly