

## Coronavirus Disease 2019 (COVID-19)

Dear Providers,

As known since antiquity, social distancing is a very important component of disease outbreak management. The consideration of elective procedure delay has been included in recommendations made by the CDC (Feb 26, 2020 Press Briefing Transcript).

The health of Culinary Health Fund participants and our whole community is important to us all. Please consider whether delaying nonessential, elective procedures would benefit your patients. Please discuss risks and benefits of any procedural delay with your patients. Doing so now, before mandated by authorities, may reduce potential exposure to COVID-19 and preserve health care facility capacity to respond to more medically ill patients in our community.

In a similar vein, please follow ongoing recommendations for screening patients and working with the Southern Nevada Health District (SNHD) to ensure their care is coordinated in the right location at the right time.

For patients who are positively screened for COVID-19, please coordinate with the SNHD and do not send the patient to the Culinary Health Center. If they are clinically ill, please send to a hospital ER.

The CDC recommends discouraging well people from visiting emergency departments requesting testing. Currently commercial lab testing is coming online here in Southern Nevada this week. We expect CPL to have their test ready by Wednesday, March 11, 2020. We will share details with you as soon as we have them. In the meanwhile, please do not send patients to the Culinary Health Center for testing.

Please stay informed as the Coronavirus Disease 2019 outbreak situation changes daily. The CDC maintains valuable guidance for healthcare professionals here:

<https://www.cdc.gov/coronavirus/2019-nCoV/hcp/index.html>

Southern Nevada Health District encourages anyone with concerns to call the General Public Helpline at (702) 759-INFO (4636). The number is live Monday-Friday, 9:00 a.m. to 5:00 p.m. for COVID-19 questions. The SNHD main number is (702) 759-1000.

<https://www.southernnevadahealthdistrict.org/coronavirus/>

## New Infusion Center

Culinary participants now have more options when infusion treatment is needed.

Effective 2/1/2020, Las Vegas Infusion Center is now a PPO provider. Prior authorization is required from Nevada Health Solutions (NHS) for infusion and Optum RX for specialty infused drugs.

Las Vegas Infusion Center will utilize Optum Specialty RX for most drugs; however, if Optum Specialty RX does not supply, Las Vegas Infusion Center may provide.

Las Vegas Infusion Center is located at:  
8930 W. Sunset Rd #110, LV, NV 89148 and can be reached at: (702) 861-0066

## Inactive Providers – March 2020

The following is a list of providers\* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
ATIJERA	KATELYNE	APRN	HEM/ONC
COLLETTI	MICHAEL	MD	RHEUMATOLOGY
GONZALEZ	DINO	MD	INTERNAL MED.
MARTINEZ-SOSA	ORLANDO	MD	INTERNAL MED.
PURAYIL	PREEMA	MD	FAM. PRACTICE
STAPLES-CLARK	MIESHIA	APRN	FAC. PRACTICE
TROPEA	DENISE	DPM	PODIATRY
WILLARD	DAWN	APRN	PULMONOLOGY

\*List provided monthly

### Healthcare Services Team

healthcareservices@culinaryhealthfund.org  
702-892-7313 (option 2)

#### **Kimberly Wilke**

Manager of Healthcare Services  
702-892-7309  
kwilke@culinaryhealthfund.org

#### **Lucia James**

Healthcare Services Associate  
702-691-5698  
ljames@culinaryhealthfund.org

#### **Melanie Jensen**

Healthcare Services Associate  
702-691-5681  
mjensen@culinaryhealthfund.org

### Important Telephone Numbers

**Clinical Pathology Laboratories (CPL)** 702-795-4900

#### **Contracts and Credentialing**

contractsandcred@culinaryhealthfund.org  
702-892-7313 (option 1)

#### **Culinary Health Center**

702-790-8000

#### **Culinary Pharmacy**

702-650-4417 (Culinary Health Fund)  
702-963-9400 (Culinary Health Center)

#### **Customer Service Office**

702-733-9938

#### **Desert Radiologists**

702-759-8600

#### **Harmony Healthcare**

702-251-8000 (24/7)  
702-788-9875 (Rapid Response)

#### **Nevada Health Solutions (NHS)**

702-216-1653  
<https://provider.nevadahealthsolutions.org/production>

#### **OptumRx Prescription Services**

866-611-5960 (24/7)  
800-791-7658 (home delivery)

#### **Par8o** 857-574-5081

support@par8o.com

#### **Provider Reconsiderations (Appeals)**

Phone: 702-691-5625  
Fax: 702-216-9525

#### **Vision Eligibility Express Line**

702-216-1298 (24/7)

**Zelis/ePayment** 855-774-4392

## Prior Authorization Requests

### Save Yourself Time!

Did you know you can submit PA requests and supporting documentation as attachments online using our web-based prior authorization portal? In addition, you can check the status of prior authorizations previously submitted. It is available for you 24/7 and is in real time.

Using online options for PA requests replaces the need to call or fax paper forms to NHS and increases the efficiency of your staff. The portal provides immediate confirmation of submission by providing a reference number.

Keeping with the paperless trend, you can also download a pdf with the PA information for your records.

To request a profile for the NHS authorization portal you can find the form by visiting the "For Providers" page on the NHS website at: <https://www.nevadahealthsolutions.org/>

You can also email a request for the form to: [rbarajas@nevadahealthsolutions.org](mailto:rbarajas@nevadahealthsolutions.org).

## Culinary Health Center Partners with USC

The Culinary Health Fund is pleased to announce our partnership with USC providers to oversee our Culinary Health Center.

In addition to this, USC also provides tertiary care in Southern California.

If you feel a Culinary patient would benefit from USC tertiary care, please contact Nevada Health Solutions (NHS) for prior authorization or additional information at (702) 216-1653.

### Check Out Our Website

Go to [www.culinaryhealthfund.org](http://www.culinaryhealthfund.org) to find Culinary processes; review and print forms and documents; and view archived provider notifications.