

## Nevada Health Solutions



### NHS Medical Management Services

Did you know about the available support for our participants in the home setting?

In general, individuals have a greater success of recovery in a familiar setting; for most individuals, it is in their home. NHS has a medical team of experienced nurses and care coordinators assigned to our participants. Listed below are some of the services NHS can coordinate to be provided in the home.

- Visiting Nurse
- Physical Therapy
- Occupational Therapy
- Med Reconciliation
- IV infusion- dedicated team
- Wound care
- Respiratory care evaluation
- Patient / Family Training
- Assistance with appointment scheduling
- Post DC follow up/ monitoring
- Social Worker

Before sending your patients to the ER for non-emergent care, please give NHS a call. We may be able to assist in avoiding an unnecessary visit to the Emergency Room.

NHS is available through our On-Call service Evenings, Weekends, and Holidays @ 702-283-2421.

## Inactive Providers – June 2019

The following is a list of providers\* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
SANDERS	MATTHEW	PA-C	GENERAL/FAMILY PRACTICE
VIELEHR	CAROL	PA-C	PEDIATRICS

\*List provided monthly

## Non-PPO Referrals

### Referring to a Non-PPO provider is NO-NO!

This is a reminder that referrals to non-PPO providers are **contractually prohibited** and could result in financial accountability for all services provided by the non-PPO provider. Should you refer to a non-PPO provider, you will receive an "Occurrence Warning" letter indicating the referral. If a non-PPO referral is made after a Warning letter has been received, the referring provider will be held financially accountable and sent an "Occurrence Provider Liability" letter to resolve the charges incurred.

To avoid these matters, the Culinary Health Fund has created multiple resources for our network of providers to utilize when referring our members for specialty or ancillary services.

Online resources available at [www.culinaryhealthfund.org](http://www.culinaryhealthfund.org):

- PPO Directory (updated weekly)
- Capitated partner information for:
  - Cardiology – Heart Care IPA
  - Hematology/Oncology – CCCN
  - Lab – CPL
  - Perinatology – High Risk Pregnancy Center
  - Radiology – Desert Radiologists
- PPO Quick Guide

You may also contact Healthcare Services directly via phone (702) 892-7313 x2, or email [healthcareservices@culinaryhealthfund.org](mailto:healthcareservices@culinaryhealthfund.org)

Does your patient require specialized services? Please contact Nevada Health Solutions (NHS) at (702) 216-1653 before referring a member out of the area for any specialized services.

New technologies and services are evolving all the time and the Culinary Health Fund wants to assist our providers with the proper access for these services.

## Pharmacy Updates

The preferred long-acting insulin to treat Type 1 and Type 2 diabetes is now **Basaglar** and is available at both of the Culinary pharmacies.

Please note: Lantus will still be available at the Culinary and network pharmacies for those patients who are unable to take **Basaglar**.

### Healthcare Services Team

healthcareservices@culinaryhealthfund.org  
702-892-7313 (option 2)

#### **Kimberly Esau**

Manager of Healthcare Services  
702-892-7309  
kesau@culinaryhealthfund.org

#### **Lucia James**

Healthcare Services Associate  
702-691-5698  
ljames@culinaryhealthfund.org

#### **Melanie Jensen**

Healthcare Services Associate  
702-691-5681  
mjensen@culinaryhealthfund.org

### Important Telephone Numbers

#### **Contracts and Credentialing**

contractsandcred@culinaryhealthfund.org  
702-892-7313 (option 1)

#### **Customer Service Office**

702-733-9938

#### **Culinary Pharmacy**

702-650-4417 (Culinary Health Fund)  
702-963-9400 (Culinary Health Center)

#### **Culinary Health Center**

702-790-8000

#### **Provider Reconsiderations (Appeals)**

Phone: 702-691-5625  
Fax: 702-216-9525

#### **Nevada Health Solutions (NHS)**

702-216-1653  
<https://provider.nevadahealthsolutions.org/production>

#### **Harmony Healthcare**

702-251-8000 (24/7)  
702-788-9875 (Rapid Response)

#### **OptumRx Prescription Services**

866-611-5960 (24/7)  
800-791-7658 (home delivery)

#### **Clinical Pathology Laboratories (CPL)** 702-795-4900

#### **Desert Radiologists**

702-759-8600

#### **Vision Eligibility Express Line**

702-216-1298 (24/7)

#### **PaySpan** 877-331-7154

**Par8o** 857-574-5081  
support@par8o.com

## Wellness Classes

**There are plenty of Health and Wellness classes available for Culinary participants this month!!**

Please check our website, [www.culinaryhealthfund.org](http://www.culinaryhealthfund.org) to check the dates and times or to print out the schedules. We have classes at two locations: 515 E. St. Louis Ave. (bldg. C) and the Culinary Health Center, 650 N. Nellis Blvd.

Classes are taught in both English and Spanish.

Classes being offered this month include topics on:

- Kidney Smart – Learn how diabetes, high blood pressure and high cholesterol can affect the kidneys.
- Diabetes – Two different classes are offered, one to learn about diabetes, how to measure blood sugar, and tips to live healthier and one to find out how to make smart changes to your diet.
- High Blood Pressure – Learn how high blood pressure can affect your life
- Breastfeeding

## ABA Therapy

Just a friendly reminder that we now have fourteen providers at seventeen locations across the Las Vegas valley who offer ABA therapy for the Culinary population!

If you have a patient whom you feel needs ABA therapy, please use the Provider Directory search function on our website at [www.culinaryhealthfund.org](http://www.culinaryhealthfund.org).

### Check Out Our Website

Go to [www.culinaryhealthfund.org](http://www.culinaryhealthfund.org) to find Culinary processes; review and print forms and documents; and view archived provider notifications.