

Prior Authorization Requests

Nevada Health Solutions

Did you know you can also submit PA requests online using Connect, our Web-based tool that accepts prior authorization requests 24 hours a day, seven days a week?

In addition, you can check the status of a prior authorization. Using online options for PA requests replaces the need to call or fax paper forms to NHS. It provides immediate confirmation upon receipt without the need to resubmit requests or call to check status.

Learn More About Connect:

For more about how to use Connect or schedule an in-service, please contact the following resources –

Ramon Barajas, Operations Specialist II:

702-892-7348

NHS Main Line: 702-216-1653

Inactive Providers – January 2020

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
COPELAND	IRA	MD	Internal Medicine
KALRA	RAJEEV	MD	General/Family Practice
WHARTON-ALI	OMER	MD	General/Family Practice

*List provided monthly

Important Update

Sleep Studies – Changes for 2020

The Culinary Health Fund is pleased to announce that effective 2/1/2020, Nocturna Sleep Center will be the exclusive sleep study provider for Culinary participants.

You may refer Culinary participants 6 years and up to Nocturna Sleep Center by calling (702) 896-7378 or by faxing a referral to (702) 897-8252.

For more information on Nocturna, please visit their website at www.nocturnasleep.com.

Please note - Prior Authorization must be obtained from Nevada Health Solutions (NHS) by calling (702) 216-1653 or through their website at:

<https://provider.nevadahealthsolutions.org/production/login.jsp>

Reminder – Healthy Pregnancy Plus

New criteria: Effective 1/1/2020, Culinary PPO OB/GYN providers no longer need to submit the questionnaires for 17-OH Progesterone and Aspirin.

A revised Healthy Pregnancy Plus form has been created and is available on our website at www.culinaryhealthfund.org.

The form should be faxed within 15 days of the first visit. After delivery, the patient prenatal flow chart will be required.

Both documents should be faxed to (702) 691-5620.

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

Kimberly Wilke

Manager of Healthcare Services
702-892-7309
kwilke@culinaryhealthfund.org

Lucia James

Healthcare Services Associate
702-691-5698
ljames@culinaryhealthfund.org

Melanie Jensen

Healthcare Services Associate
702-691-5681
mjensen@culinaryhealthfund.org

Important Telephone Numbers

Clinical Pathology Laboratories (CPL) 702-795-4900

Contracts and Credentialing
contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Center
702-790-8000

Culinary Pharmacy
702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Customer Service Office
702-733-9938

Desert Radiologists
702-759-8600

Harmony Healthcare
702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)
702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services
866-611-5960 (24/7)
800-791-7658 (home delivery)

Par80 857-574-5081
support@par80.com

Provider Reconsiderations (Appeals)
Phone: 702-691-5625
Fax: 702-216-9525

Vision Eligibility Express Line
702-216-1298 (24/7)

Zelis/ePayment 855-774-4392

Wellness Classes

There are plenty of Health and Wellness classes available for Culinary participants this month:

Please check our website, www.culinaryhealthfund.org to check the dates and times or to print out the schedules. We have classes at three locations:

515 E. St. Louis Ave. (bldg. C)
The Culinary Health Center, 650 N. Nellis Blvd.
710 W. Lake Mead Blvd.

Classes this month are taught in both English and Spanish.

Classes being offered this month include topics on:

- **Kidney Smart** – Learn how diabetes, high blood pressure and high cholesterol can affect the kidneys.
- **Diabetes** – Two different classes are offered: one to learn about diabetes, how to measure blood sugar, and tips to live healthier and one to find out how to make smart changes to your diet.
- **Breastfeeding** – Learn what to expect when breastfeeding.
- **High Blood Pressure** – Learn how high blood pressure can affect your life.
- **Deciding My Health Care Wishes** – Learn how you can make decisions in advance about your health care in case you are not able in the future.
- **Smoking Cessation** – Learn tips on how to stop smoking.
- **Healthy Cooking Class**

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.