

Claims Corner

We are pleased to introduce an exciting new electronic payment (ePayment) process, which we are implementing with Zelis™ Payments*. This alliance provides us with the latest in secure ePayment technology to accelerate and add efficiency to our claims payment process.

The Business Advantages of Zelis™ Payments:

- Streamlined claims processing with a standardized and simpler method to decipher detailed EOPs
- Consolidated payments from multiple Payers resulting in less paperwork
- Eliminates bank deposits or lockbox fees, fewer checks clearing your account may mean lower bank fees
- Import ePayment data for more accurate posting
- Enhanced security, as checks are not sent through the postal system where they may be lost or stolen

**Further details regarding this exciting new partnership coming soon.*

Inactive Providers – August 2019

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
ABANONU	FRED	MD	Internal Medicine
GEORGE	CARMEN	APRN	OB/GYN
HOGAN	MARY BETH	MD	Pediatrics
KIM	KAREN	MD	Internal Medicine
ODUNUGA	FIDEL	DC	Chiropractor
PATTI	ROBERT	MD	Orthopedic Surgery
VAN GINNEKEN	SAMANTHA	PAC	Internal Medicine
OPTUMCARE PRIMARY CARE			Internal Medicine & Family Practice

*List provided monthly

Pharmacy News

Brown Bag Counseling Available

Both Culinary Pharmacy locations are now offering Brown Bag Counseling appointments to Culinary members and their dependents at no cost.

Patients can call the pharmacy and make an appointment to meet one-on-one with a pharmacist to discuss any concerns and review medications they are taking.

A pharmacy representative will call to confirm one business day prior to their scheduled appointment and appointments generally last anywhere from half to one hour.

Patients can bring in prescriptions, vitamins and any other holistic supplements that they may use. The pharmacist will review all medications and provide recommendations as needed. The pharmacist completes a comprehensive check to ensure that the patient does not have any duplicate therapies, drug interactions, high or low doses, gaps in treatment, and can also identify any cost savings opportunities.

This program allows the pharmacist to fully understand a patient's health goals and needs and encourages communication between patients and healthcare professionals. Brown Bag Counseling provides well-rounded, individual care for our patients.

These brown bag services are available at the following Culinary pharmacy locations:

The Culinary Health Fund
1945 Las Vegas Blvd. South
Las Vegas, Nevada 89104
702-650-4417
Monday – Friday: 7am – 6pm
Saturday: 7am – 2pm

The Culinary Health Center
650 N. Nellis Blvd.
Las Vegas, Nevada 89110
702-963-9400
Monday – Friday: 7am – 9pm
Saturday: 7am – 5pm
Sunday: 7am – 5pm

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

Kimberly Esau

Manager of Healthcare Services
702-892-7309
kesau@culinaryhealthfund.org

Lucia James

Healthcare Services Associate
702-691-5698
ljames@culinaryhealthfund.org

Melanie Jensen

Healthcare Services Associate
702-691-5681
mjensen@culinaryhealthfund.org

Important Telephone Numbers

Contracts and Credentialing

contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Customer Service Office

702-733-9938

Culinary Pharmacy

702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Culinary Health Center

702-790-8000

Provider Reconsiderations (Appeals)

Phone: 702-691-5625
Fax: 702-216-9525

Nevada Health Solutions (NHS)

702-216-1653
<https://provider.nevadahealthsolutions.org/production>

Harmony Healthcare

702-251-8000 (24/7)
702-788-9875 (Rapid Response)

OptumRx Prescription Services

866-611-5960 (24/7)
800-791-7658 (home delivery)

Clinical Pathology Laboratories (CPL) 702-795-4900

Desert Radiologists

702-759-8600

Vision Eligibility Express Line

702-216-1298 (24/7)

PaySpan 877-331-7154

Par8o 857-574-5081
support@par8o.com

Wellness Classes

There are plenty of Health and Wellness classes available for Culinary participants this month:

Please check our website, www.culinaryhealthfund.org to check the dates and times or to print out the schedules. We have classes at two locations: 515 E. St. Louis Ave. (bldg. C) and the Culinary Health Center, 650 N. Nellis Blvd.

Classes are taught in both English and Spanish, and this month there are also a handful of classes offered in Mandarin as well as Cantonese.

Classes being offered this month include topics on:

- **Healthy Cooking** – Learn how to make healthy and delicious recipes.
- **Kidney Smart** – Learn how diabetes, high blood pressure and high cholesterol can affect the kidneys.
- **Diabetes** – Two different classes are offered: one to learn about diabetes, how to measure blood sugar, and tips to live healthier and one to find out how to make smart changes to your diet.
- **Breastfeeding** – Learn what to expect when breastfeeding.
- **Smoking Cessation** – Learn tips on how to stop smoking.

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.