

Healthcare Services Team

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Important Telephone Numbers

Clinical Pathology Laboratories (CPL)
702-795-4900

Contracts and Credentialing

contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Centers

702-790-8000

Culinary Pharmacy

702-650-4417 (St. Louis Square)
702-963-9400 (Nellis Health Center)
725-223-2100 (Durango Health Center)

Customer Service Office

702-733-9938

EyeMed

866-800-5457

Harmony Healthcare

702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)

702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services

866-611-5960 (24/7)
800-791-7658 (Home Delivery)
877-838-2907 (Specialty)

Zelis/ePayment 855-774-4392

Inactive Providers – November

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
RODRIGUEZ JR	HUMBERTO	MD	GEN/FAMILY PRACTICE
GROUP NAME			SPECIALTY
EXTREMITIES SURGICAL INSTITUTE			ORTHOPEDIC SURGERY
LUBHNA AHMED, MD PC			ENDOCRINOLOGY
SOUTHWEST AUTISM & BEHAVIORAL SERVICES LLC			ABA THERAPY

*List provided monthly

Walk-In Appointments at CHC clinics

The Culinary Health Centers are now offering “Convenience Care” for our members.

Convenience Care is an extended hours walk-in service to provide fast, high-quality care for minor illnesses and injuries, including:

- Colds, cough, flu, earaches, sore throats, and sprains
- Vaccinations
- Physical exams
- X-rays, CT scans, ultrasounds (8am-10pm)
- Lab Services (8am-5pm)
- Pharmacy services (8am-7pm)

No appointment is needed and there are no copays for any of the services mentioned above.

Convenience Care walk-in appointments are available from 8am-10pm, Monday through Friday and 10am-10pm on Saturday at both Culinary Health Center locations: Durango and Nellis.

Holiday Check Runs

With the holiday season approaching, we wanted to let you know that there will be a change to the date that payments are sent out for December.

Instead of the check run falling on Wednesday, December 25, the check run will instead be moved to **Monday, December 23**.

Instead of the check run falling on January 1, the check run will instead be moved to Monday, **December 30**.

Pharmacy Updates for January, 2025

Optum Rx announces the January 2025 updates to their Premium Formulary.

This update for January 2025 resulted in the following drugs being moved to excluded* status:

Excluded drug name	Drug class	Preferred product	Rationale
Adalimumab-adaz	Inflammatory conditions	Amjevita for Nuvaila	Lower cost alternative
Adderall	CNS stimulant	Amphetamine/Dextroamphetamine	Generic
Cardizem LA 120mg tablet	Calcium channel blocker	Diltiazem 120mg tab extended release	Generic
Cyltezo	Inflammatory conditions	Amjevita for Nuvaila	Lower cost alternative
Emflaza	Glucocorticosteroids	Deflazacort	Generic
Humira	Inflammatory conditions	Amjevita for Nuvaila	Lower cost alternative
Hyrimoz	Inflammatory conditions	Amjevita for Nuvaila	Lower cost alternative
Syprine	Chelating agents	Trientine cap	Generic
Velphoro chewables	Phosphate binders	Calcium carbonate tab, calcium acetate tab, lanthanum carbonate chew tab, sevelamer carbonate tab, sevelamer HCl tab	Lower cost alternative
Victoza	GLP-1 agonist	Liraglutide, Bydureon, Byetta, Mounjaro, Ozempic, Rybelsus, Trulicity	Lower cost alternative

*A medical necessity review is available for any member needing to remain on an excluded medication after January 1st.

In addition, the following drugs will be moving to non-preferred tier status for January 2025:

Non-preferred drug name	Drug class	Preferred product	Rationale
Cimerli	Ophthalmic agents	Bevacizumab	Lower cost alternative
Mulpleta	Hemopoietic growth factors	Doptelet	Lower cost alternative
Nutropin AQ	Growth hormone	Norditropin, Omnitrope	Lower cost alternative

The following drugs will be moving to a preferred or covered status for January 2025:

Preferred drug name	Drug class	Change
Auryxia	Phosphate binders	Excluded to tier 3
Cutaquiq	Immune globulin	Excluded to tier 3
Enbrel	Inflammatory conditions	Tier 3 to tier 2
OmvoH	Inflammatory conditions	Tier 3 to tier 2
Panzyga	Immune globulin	Excluded to tier 3
Sotyktu	Inflammatory conditions	Tier 3 to tier 2
Taltz	Inflammatory conditions	Tier 3 to tier 2
Wezlana	Inflammatory conditions	Added at tier 2