

Healthcare Services Team

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Important Telephone Numbers

Clinical Pathology Laboratories (CPL)
702-795-4900

Contracts and Credentialing

contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Centers

702-790-8000

Culinary Pharmacy

702-650-4417 (St. Louis Square)
702-963-9400 (Nellis Health Center)
725-223-2100 (Durango Health Center)

Customer Service Office

702-733-9938

EyeMed

866-800-5457

Harmony Healthcare

702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)

702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services

866-611-5960 (24/7)
800-791-7658 (Home Delivery)
877-838-2907 (Specialty)

Zelis/ePayment 855-774-4392

Inactive Providers – August

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Bedudoori	Revathi	APRN	Gastroenterology
Garcia-Jayne	Sonia	DO	General/Family Practice
Lin-Duffy	Meng-Fey	DO	General Surgery
Schuch	Matthew	DO	Orthopedic Surgery
Bernstein Pediatrics			Pediatrics
Velazquez Pain Relief Center			Pain Management

*List provided monthly

NHS – Scheduled Provider Portal Outage

Nevada Health Solutions is transitioning to an upgraded version of the provider portal on September 11. Due to this, beginning 4pm Pacific Time on September 10, the portal will be offline.

Users will be receiving an email on September 11 with the new website link when it goes live.

September Health and Wellness Classes

The Culinary Health Fund offers virtual as well as in-person wellness classes at our health centers.

Back for September! Our Kidney Smart and Coping With Depression classes:

- **Coping With Depression** – Learn how depression and anxiety affect your body, and when and where to get help.
- **Kidney Smart** – Find out what puts your kidneys at risk and what treatments are available for kidney disease.

Other classes are available in topics covering Diabetes, Healthy Cooking, High Blood Pressure and Breastfeeding. Classes are offered in English and Spanish.

You can conveniently view class dates and times on the website at: <https://www.culinaryhealthfund.org/healthy-living-class-schedule/>

Pharmacy Updates for September

Culinary Pharmacies – Change to Opening Hours

- Beginning September 14, Health Center Pharmacies at Nellis and Durango will be open on Saturdays. The new hours of operation will be Monday – Saturday, 8am - 7pm.
- The St Louis Square pharmacy will maintain their current hours: Monday-Friday 9am – 5pm.

Clinical Updates

RSV season is coming! Typically, RSV season begins late fall through winter (October/November to March/April). Ideal vaccination period for RSV season coverage is August-October. *The Culinary Pharmacies do not provide vaccines; however, other retail pharmacies can stock and administer RSV vaccines for your patients.*

Did you know? The CDC has updated recommendations for the RSV for the upcoming 2024 season. If your patient has questions about the RSV vaccine, review the information below for summary of updated recommendations!

- CDC recommends 1 dose of RSV vaccine for adults aged 75 or more.
- CDC recommends 1 dose of RSV vaccine for adults aged 60-74 **with** comorbid conditions that increase the risk of severe RSV disease.
 - It is **not** recommended for patients aged 60-74 without risk factors
- CDC recommends 1 dose of RSV vaccine for pregnant patients 32-36 weeks gestation to prevent RSV in newborns.
 - Do not repeat dose with each pregnancy – only one lifetime dose recommended.
 - Shared decision-making regarding vaccination is reasonable depending on gestational timing and RSV season.
- CDC does not recommend repeat vaccinations *yet* – if your patient is 60 years or older and received the RSV vaccine last year, do not recommend repeating the dose this year.
 - Further research is needed to determine how often to recommend RSV vaccination.

Changes to Copayments

Effective September 1, 2024, copay increases went into effect for Culinary Health Fund participants. They are as follows:

Type of Service	Old Copay	New Copay
Primary Care	\$15*	\$25*
Specialist	\$30	\$40
Urgent Care	\$40	\$50

*For CHFtoo (Laundry) participants, the copay increase only applies if their dependent child goes to a pediatrician outside of the Culinary Health Centers. Adult CHFtoo (Laundry) participants **MUST** go to the Culinary Health Centers for Primary Care (for no copay).

If your office is not a Primary Care office and has a different copay amount than what is listed above for Specialists (i.e. ABA therapy, Acupuncture, PT/OT, etc.), the copay **will not** be changing.

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.