

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

Shay Monson

Provider Network Supervisor
702-691-5658
smonson@culinaryhealthfund.org

Lucia James

Healthcare Services Associate
702-691-5698
ljames@culinaryhealthfund.org

Melanie Jensen

Healthcare Services Associate
702-691-5681
mjensen@culinaryhealthfund.org

Important Telephone Numbers

Clinical Pathology Laboratories (CPL) 702-795-4900

Contracts and Credentialing

contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Centers

702-790-8000

Culinary Pharmacy

702-650-4417 (St. Louis Square)
702-963-9400 (Nellis Health Center)
725-223-2100 (Durango Health Center)

Customer Service Office

702-733-9938

EyeMed

866-800-5457

Harmony Healthcare

702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)

702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services

866-611-5960 (24/7)
800-791-7658 (Home Delivery)
877-838-2907 (Specialty)

Zelis/ePayment 855-774-4392

EDI Claims Submission Updates

Optum/Change Healthcare (CHC) is back online after their recent cyber attack that prevented the electronic submission of claims.

Any clearinghouse that utilizes CHC can start submitting claims via EDI once again. Our payer ID, 59144, has not changed. That is the payer ID you should use to submit claims to the Culinary Health Fund.

Please note: We will be waiving the timely filing limit on claims until June 30, 2024.

Also, be aware that some of your EDI claims may be received by Zenith sooner than the last few days you have sent paper claims by mail.

If you changed clearinghouses – it is your decision if you remain with the new clearinghouse or return to Optum/CHC. If you were dropping off claims at the Zenith office, please discontinue that process.

If you have any questions about claims submission, please contact Provider Services at 702-892-7313, option 2 or via email at healthcareservices@culinaryhealthfund.org.

Inactive Providers – April 2024

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

| LAST NAME | FIRST NAME | TITLE | SPECIALTY |
|---------------------------|------------|-------|---------------------|
| Ipac | Justine | PAC | Dermatology |
| Obara | Grzegorz | MD | Hematology/Oncology |
| Schmitt | Laura | PAC | General Surgery |
| Anwar | Badar | MD | Internal Medicine |
| Santa Rosa Medical Center | | | Gen./Fam. Practice |

***List updated monthly**

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.