

Credentialing Delays

Due to staffing shortages, there may be a delay in the length of time it normally takes for the credentialing process.

We ask for your patience while we work diligently to restaff.

Checking Benefits and Eligibility

Zenith American Solutions is the Third-Party Administrator (TPA) for Culinary Health Fund.

They manage all claims processing as well as benefits, eligibility and claim status.

If you need to verify eligibility/benefits and/or check claim status for a patient, please contact them at 702-733-9938, option 4. You can also check claim status via the provider portal on our website at: www.culinaryhealthfund.org

Inactive Providers – Oct. 2022

The following is a list of providers and specialties that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Brown	Karl	MD	Infectious Disease
Citro	Brian	MD	General Surg
Hulshoff	John	DO	OB/GYN
Melcher	Stephanie	APRN	Gen/Fam Practice
Quezada	Yarini	MD	OB/GYN
Sayles	Angelee	DO	Pediatrics
Vargo	Stephen	MD	General Surg
GROUP NAME			SPECIALTY
Your Dietician for Diabetes & Weight Control			Med Nutrition Therapy

**list provided monthly*

Prescription Service

OptumRx – Improving the prescribing process with PreCheck MyScript

PreCheck MyScript (PCMS) is real-time benefit check data that is **embedded within provider's electronic medical record (EMR) systems**. When a provider prescribes medication for a patient, a trial claim is run through the OptumRx pharmacy claims engine and displays the patient's coverage status, formulary options and availability of alternative medication.

PCMS is currently available in most EMRs with additional integration on-going.

Main reasons for using a real-time benefit check:

- Lower prescription costs for patients
- Reduced administrative costs for providers and pharmacies
- Fewer prior authorization requests
- Quicker access to medications
- Increased medication adherence

Helpful info at-a-glance when using PreCheck MyScript -

Member specific coverage: Real-time, exact patient drug coverage by pharmacy.

Pricing: The trial claim returns real-time, exact member cost share at the selected pharmacy – not a range or estimate.

Drug alternatives: Displays clinically appropriate, alternative medications based on member plan formulary.

Prior authorization: Notification of prior authorization and electronic submission.

Clinical alerts: Real-time benefit coverage and clinical alerts

Where should you go if you have any questions?
Visit: professionals.optumrx.com/pcms.html

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

Cindy Pearson

Sr. Director of Healthcare Delivery
702-691-5602
cpearson@culinaryhealthfund.org

Lucia James

Healthcare Services Associate
702-691-5698
ljames@culinaryhealthfund.org

Melanie Jensen

Healthcare Services Associate
702-691-5681
mjensen@culinaryhealthfund.org

Important Telephone Numbers

Clinical Pathology Laboratories (CPL)
702-795-4900

Contracts and Credentialing
contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Center
702-790-8000

Culinary Pharmacy
702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Customer Service Office
702-733-9938

Desert Radiologists
702-759-8600

Harmony Healthcare
702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)
702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services
866-611-5960 (24/7)
800-791-7658 (home delivery)

Vision Eligibility Express Line
702-216-1298 (24/7)

Zelis/ePayment 855-774-4392

Wellness Awareness

The Culinary Health Fund is now offering virtual wellness classes.

Although a referral is not needed for any of our classes, patients are more likely to attend health and wellness classes when their doctor refers them and follows up on their progress.

This month's classes include the following topics:

- **Diabetes 1** – Learn about diabetes, how to measure your blood sugar and tips to live healthier.
- **Diabetes 2** – Find out how to make smart changes to your diet.
- **High Blood Pressure** – Learn how high blood pressure can affect your life.
- **Breastfeeding** – Learn what to expect when breastfeeding.

You can conveniently view class dates and times on the website at: www.culinaryhealthfund.org.

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.