

Billing for Telehealth Visits

The Culinary Health Fund has made telehealth visits a permanent benefit.

Please continue to bill CPT codes 99421-99443 with Place of Service Code 02 or 10.

Acupuncture Benefit

The Culinary Health Fund has made acupuncture visits a permanent benefit.

Members are allowed 12 visits per year with a \$15 co-pay.

COVID-19 Testing

CPL is our capitated laboratory provider and COVID test samples need to be sent there for processing. CPL is the only contracted lab for these tests.

We are not covering COVID test processing done in the provider's office at this time. Specimens need to be sent to CPL for processing.

Inactive Providers – Dec. 2021

The following is a list of providers and specialties that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Bacon	Cali	APRN	General/Family Practice
Ford	Judith	MD	OB/GYN
Hansen	Sean	MD	Ophthalmology
Modugno	Robert	MD	OB/GYN
Papesh	Kelly	APRN	Neurology

**list provided monthly*

COVID-19 Billing Update

CODING REQUIREMENTS FOR COVID-19 PATIENT COST SHARE

Effective 1/1/2022, the Culinary Health Fund will no longer be responsible for the patient cost share/copy for the ***treatment*** of COVID-19.

However, in accordance with The Families First Coronavirus Response Act (FFCRA), the Fund will continue to cover the patient cost share/copy for ***testing and diagnosis*** of COVID-19.

If you are seeing a symptomatic patient to diagnose COVID-19, you must add modifier CS to the appropriate E&M code. The CS modifier will trigger the claim system to NOT apply the member copay and the visit will be paid at 100% of your contracted allowable.

Please be advised that the Fund is only covering visits and testing for symptomatic patients. We do not cover surveillance testing for employment or travel.

Splitting Claims when Billing

Our previous claims processing system only allowed a maximum of six lines of service per claim. Anything greater than six lines would be split into two or more claims.

Our new claims processing system does not have this limitation. **Please do not split your claims when you submit your bills to the Culinary Health Fund.**

Doing so may cause those claims to be put in a separate queue for manual review, which may create processing delays for your claims.

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

Cindy Pearson

Director of Healthcare Delivery
702-691-5602
cpearson@culinaryhealthfund.org

Lucia James

Healthcare Services Associate
702-691-5698
ljames@culinaryhealthfund.org

Melanie Jensen

Healthcare Services Associate
702-691-5681
mjensen@culinaryhealthfund.org

Important Telephone Numbers

Clinical Pathology Laboratories (CPL)
702-795-4900

Contracts and Credentialing
contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Center
702-790-8000

Culinary Pharmacy
702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Customer Service Office
702-733-9938

Desert Radiologists
702-759-8600

Harmony Healthcare
702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)
702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services
866-611-5960 (24/7)
800-791-7658 (home delivery)

Vision Eligibility Express Line
702-216-1298 (24/7)

Zelis/ePayment 855-774-4392

Wellness Awareness

The Culinary Health Fund is now offering virtual wellness classes.

Although a referral is not required for any of our classes, patients are more likely to attend health and wellness classes when their doctor refers them and follows up on their progress.

This month's classes include the following topics:

- **Diabetes 1** – Learn about diabetes, how to measure your blood sugar and tips to live healthier.
- **Diabetes 2** – Find out how to make smart changes to your diet.
- **High Blood Pressure** – Learn how high blood pressure can affect your life.
- **Breastfeeding** – Learn what to expect when breastfeeding.

You can conveniently view class dates and times on the website at: www.culinaryhealthfund.org.

NHS Can Help with Expedited Services



Did you know that Nevada Health Solutions (NHS) has care coordinators that can help **expedite urgent services** for your patients, such as a specialist visit, prior approved radiology services, biopsies, etc.?

Before you send your patient to the ER, please reach out to the NHS care coordination team to see if they can arrange an expedited visit with one of our in-network providers or for home health services such as IV antibiotics.

This may not only help prevent an unnecessary ER visit, but the corresponding co-pay for your patient.

The NHS care coordination team is ready to help you. Please reach out to them by calling **702-216-1653**.