

Healthcare Services Team

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Important Telephone Numbers

Clinical Pathology Laboratories (CPL) 702-795-4900

Contracts and Credentialing
contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Center
702-790-8000

Culinary Pharmacy
702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Customer Service Office
702-733-9938

Desert Radiologists
702-759-8600

Harmony Healthcare
702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)
702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services
866-611-5960 (24/7)
800-791-7658 (home delivery)

Provider Reconsiderations (Appeals)
Phone: 702-691-5625
Fax: 702-216-9525

Vision Eligibility Express Line
702-216-1298 (24/7)

Zelis/ePayment 855-774-4392

Glucometer Update

Effective January 1, 2021, OptumRx changed their preferred blood glucose meter and test strip vendor to Contour Next[®], replacing OneTouch[®] and Accu-Chek[®].

Please transition your patients to one of these glucometer options:

Contour Next[®] ONE Blood Glucose meter
(Available at Culinary Pharmacies and in-network pharmacies)

- The smartLIGHT feature gives instant feedback of results
- Free Contour Diabetes app to use

Contour Next[®] EZ Blood Glucose meter
(Only available at in-network pharmacies)

- Large, easy to read display
- Ready to use out of the box

If you have any questions about these new meters, please contact OptumRx at 1-800-562-6223, or at optumrx.com

Billing Bilateral Procedures Correctly

If your provider is performing procedures bilaterally, meaning on both sides (ex. An injection of the same drug in the left knee and right knee) please remember to use modifier 50 instead of LT or RT. You can still bill LT or RT but make sure modifier 50 is in the first position.

This will help ensure your claims are paid correctly and not denied for medical records.

Inactive Providers – June 2021

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Amlashi	Parisa	MD	Internal Medicine
Chaudhry	Aliya	PAC	Gen./Family Med
Dalrymple	Itha	DO	Gen./Family Med
Dalrymple	William	DO	Gen./Family Med
Miller	Kevin	MD	Ophthalmology

*List provided monthly