

Urgent EDI Notice

Please discontinue using Payer ID 59140.

As of 5/31/21 CLAIMS WILL NO LONGER BE ACCEPTED TO THIS PAYER ID.

You need to use the following EDI information:

CLEARINGHOUSE: Change Healthcare
PAYER NAME: Culinary Las Vegas –
UniteHERE Health
EDI PAYER ID: 59144
MODEL: Commercial

NHS Provider Satisfaction Survey

Nevada Health Solutions is open to feedback in continued collaboration with our provider partners to deliver quality care and improve outcomes and increase satisfaction.

We encourage you to take a moment to visit the link below to participate in their brief Provider Satisfaction Survey.

https://www.nevadahealthsolutions.org/provider_survey_001/

Billing with NPI Numbers

The NPI (National Provider Identifier) is a mandated HIPAA standard that is required by all health plans.

Please remember you must include your NPI number when you submit claims to Culinary Health Fund.

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.

COBRA

Congress passed the American Rescue Plan Act of 2021, which includes a subsidy that will help our participants and their families keep their Culinary insurance **FOR FREE**.

If a patient presents to your office and is determined to be ineligible, **they may be eligible for FREE COBRA coverage.**

How does a Culinary participant enroll in FREE Culinary COBRA?

They can complete the FREE Culinary COBRA enrollment right from your office if they have a smart phone by downloading the Participant Edge app. They can search “Participant Edge” from the app store on both Android and iPhone.



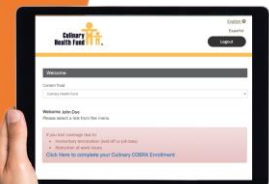
They can also follow the links to register for COBRA on our website at www.culinaryhealthfund.org/portal.

Culinary COBRA is here!

Complete your enrollment online!

Enroll now:

www.culinaryhealthfund.org/portal



Eligibility updates take 2-3 days to show up in the system after COBRA enrollment is complete.

Please be aware that hold times for Customer Service may be increased due to high call volumes.

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

Cindy Pearson

Director of Healthcare Delivery
702-691-5602
cpearson@culinaryhealthfund.org

Lucia James

Healthcare Services Associate
702-691-5698
ljames@culinaryhealthfund.org

Melanie Jensen

Healthcare Services Associate
702-691-5681
mjensen@culinaryhealthfund.org

Important Telephone Numbers

Clinical Pathology Laboratories (CPL) 702-795-4900

Contracts and Credentialing
contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Center
702-790-8000

Culinary Pharmacy
702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Customer Service Office
702-733-9938

Desert Radiologists
702-759-8600

Harmony Healthcare
702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)
702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services
866-611-5960 (24/7)
800-791-7658 (home delivery)

Provider Reconsiderations (Appeals)
Phone: 702-691-5625
Fax: 702-216-9525

Vision Eligibility Express Line
702-216-1298 (24/7)

Zelis/ePayment 855-774-4392

Wellness Classes for May 2021

The Culinary Health Fund is offering virtual wellness classes for its participants.

Although a referral is not required for any of our classes, patients are more likely to attend health and wellness classes when their doctor refers them and follows up on their progress.

This month's classes include the following topics:

- **Diabetes 1** – Learn about diabetes, how to measure your blood sugar and tips to live healthier.
- **Diabetes 2** – Find out how to make smart changes to your diet.
- **High Blood Pressure** – Learn how high blood pressure can affect your life.
- **Breastfeeding** – Learn what to expect when breastfeeding.

There is no cost to patients for the classes. You can conveniently view class dates and times on the website at: www.culinaryhealthfund.org.

Participants can sign up by calling the Advocacy line at **702-691-5665**.

Inactive Providers – April 2021

The following is a list of providers and specialties that are **no longer active*** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
DelGado	Brenda	APRN	Gen/Fam Practice
Gada	Elan	MD	Internal Medicine
Morgenstern	Bruce	MD	Pediatric Neurology
Payam	Ahoora	MD	Internal Medicine
Scherm	Tanja	MD	OB/GYN
Tan-Torres	Angelita	PAC	Gen/Fam Practice

*list provided monthly