

Claims with Attachments

Please be aware that the EDI electronic billing system cannot handle attachments.

If you are submitting attachments with your claims, they need to go to the paper intake P.O. box:

Culinary Health Fund
P.O. Box 211471
Eagan, MN 55121

Electronic Claims Submission

Please make sure you are using the following information:

CLEARINGHOUSE: Change Healthcare
PAYER NAME: Culinary Las Vegas –
UniteHERE Health
EDI PAYER ID: **59144**
MODEL: Commercial

Billing with NPI Numbers

The NPI (National Provider Identifier) is a mandated HIPAA standard that is required by all health plans.

Please remember to include your NPI number when you submit claims to Culinary Health Fund.

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.

COBRA

Have you heard the great news?

For our participants and their families that have lost or are worried about losing their Culinary insurance, we have great news.

Congress passed the American Rescue Plan Act of 2021, which includes a subsidy that will help our participants and their families keep their Culinary insurance **FOR FREE**.

What is Culinary COBRA?

- Culinary COBRA is a subsidy that covers the cost of Culinary health insurance for qualifying participants.
- If a participant is eligible for the Culinary COBRA subsidy, they won't have to pay anything for their Culinary insurance. **It's 100% free.**
- Culinary COBRA can provide up to 6 months of free health insurance, if they qualify.

How does a Culinary participant enroll for COBRA?

Culinary participants can follow the links to register for COBRA on our website at www.culinaryhealthfund.org/portal.

How do provider's offices verify eligibility for Culinary COBRA participants?

Eligibility will look exactly the same as regular Culinary coverage. You can check eligibility via the provider portal on our website at www.culinaryhealthfund.org or by contacting Customer Service at 702-733-9938, option 4.

Please be aware that hold times for Customer Service may be increased due to high call volumes.

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

Cindy Pearson

Director of Healthcare Delivery
702-691-5602
cpearson@culinaryhealthfund.org

Lucia James

Healthcare Services Associate
702-691-5698
ljames@culinaryhealthfund.org

Melanie Jensen

Healthcare Services Associate
702-691-5681
mjensen@culinaryhealthfund.org

Important Telephone Numbers

Clinical Pathology Laboratories (CPL)
702-795-4900

Contracts and Credentialing
contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Center
702-790-8000

Culinary Pharmacy
702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Customer Service Office
702-733-9938

Desert Radiologists
702-759-8600

Harmony Healthcare
702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)
702-216-1653
https://provider.nevadahealthsolutions.org/production

OptumRx Prescription Services
866-611-5960 (24/7)
800-791-7658 (home delivery)

Provider Reconsiderations (Appeals)
Phone: 702-691-5625
Fax: 702-216-9525

Vision Eligibility Express Line
702-216-1298 (24/7)

Zelis/ePayment 855-774-4392

Wellness Classes for May 2021

The Culinary Health Fund is offering virtual wellness classes for its participants.

Although a referral is not required for any of our classes, patients are more likely to attend health and wellness classes when their doctor refers them and follows up on their progress.

Next month's classes include the following topics:

- **Diabetes 1** – Learn about diabetes, how to measure your blood sugar and tips to live healthier.
- **Diabetes 2** – Find out how to make smart changes to your diet.
- **High Blood Pressure** – Learn how high blood pressure can affect your life.
- **Breastfeeding** – Learn what to expect when breastfeeding.

There is no cost to patients for the classes. You can conveniently view class dates and times on the website at: www.culinaryhealthfund.org.

Participants can sign up by calling the Advocacy line at **702-691-5665**.

Inactive Providers – March 2021

The following is a list of providers and specialties that are **no longer active*** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Chino	Eric	MD	General/Vascular Surgery
Dionisio	Angelito	MD	Gen/Fam Practice
Maliakal	Greny	APRN	Infectious Disease
Rosenberger	Susan	OMD	Acupuncture
Shakir	Irshad	MD	Orthopedic Surgery
Sims	Gregory	PAC	Otolaryngology
Siuta	Aleksandra	APRN	Hematology/Oncology
Subramanyam	Nanjunda	MD	Gen/Fam Practice

**list provided monthly*