

Healthcare Services Team

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Important Telephone Numbers

Clinical Pathology Laboratories (CPL) 702-795-4900

Contracts and Credentialing
contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Center
702-790-8000

Culinary Pharmacy
702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Customer Service Office
702-733-9938

Desert Radiologists
702-759-8600

Harmony Healthcare
702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)
702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services
866-611-5960 (24/7)
800-791-7658 (home delivery)

Provider Reconsiderations (Appeals)
Phone: 702-691-5625
Fax: 702-216-9525

Vision Eligibility Express Line
702-216-1298 (24/7)

Zelis/ePayment 855-774-4392

Electronic Billing Updates

IMPORTANT

We notified the network in December of the Culinary Health Fund's new EDI Payer ID. We are still having many providers submit under the old Payer ID. **As of February 28, 2021, providers can no longer see eligibility and claim inquiry transactions if they are submitted under the old EDI payer ID.**

Please make sure you are using the following information:

CLEARINGHOUSE: Change Healthcare
PAYER NAME: Culinary Las Vegas – UniteHERE Health
EDI PAYER ID: **59144**
MODEL: Commercial

Note: Your clearinghouse vendor may need to update the payer ID in their system as well.

If you are submitting electronic claims, attachments cannot be included. If you are mailing paper claims and/or attachments please use our P.O. box:

Culinary Health Fund
P.O. Box 211471
Eagan, MN 55121

Eligibility Delay Reminder

Due to the high volume of participants taking advantage of the benefits extension plan known as Super Saver, offered to CHF members and allowing them to self-pay in order to keep their benefits, there has been a resultant delay in the system updating their eligibility.

We ask that you allow your Culinary patients to present their self-pay receipt or confirmation number as proof of eligibility if the system has not been updated. Currently, there is a 1-3-day delay.

Inactive Providers – February 2021

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Bledsoe	Jessica	APRN	Gen/Family Practice
Callanan	Danielle	PAC	Gen/Family Practice
Mercer	Christopher	PAC	Gen/Family Practice
O'Rourke	Rebecca	MD	Gen/Family Practice
Wirtz	Darren	DO	Internal Medicine

**List provided monthly*