

Healthcare Services Team

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Important Telephone Numbers

Clinical Pathology Laboratories (CPL) 702-795-4900

Contracts and Credentialing
contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Center
702-790-8000

Culinary Pharmacy
702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Customer Service Office
702-733-9938

Desert Radiologists
702-759-8600

Harmony Healthcare
702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)
702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services
866-611-5960 (24/7)
800-791-7658 (home delivery)

Provider Reconsiderations (Appeals)
Phone: 702-691-5625
Fax: 702-216-9525

Vision Eligibility Express Line
702-216-1298 (24/7)

Zelis/ePayment 855-774-4392

Billing Updates

IMPORTANT

We notified the network in December of the Culinary Health Fund's new EDI Payer ID.

We are still having many providers submit under the old Payer ID. **Effective February 28, 2021 providers will no longer be able to see eligibility and claim inquiry transactions.** Please make sure you are using the following information:

EDI Payer ID # 59144
Unite Here Health dba Culinary Health Fund

Note: Your clearinghouse vendor may need to update the payer ID in their system as well.

If you previously submitted claims to the old EDI Payer ID **please do not resubmit your claims**. They will be forwarded for processing as normal.

Dr. Tomorrow Seeking PCP Providers

Our Dr. Tomorrow service allows our members to obtain a primary care doctor's appointment within 24 hours. This is great for sicknesses like colds, headaches or allergies but it is not used for emergencies.

If you would like to become a Dr. Tomorrow provider or would like more information about this program, please contact Lucia James at 702-691-5698 or via email at: ljames@culinaryhealthfund.org

You can also find more information about this program on our website at: www.culinaryhealthfund.org

Inactive Providers – January 2020

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

| LAST NAME | FIRST NAME | TITLE | SPECIALTY |
|---------------|------------|-------|---------------------|
| Aaron | Burley | APRN | Gen/Family Practice |
| Brent | Han | DO | Gen/Family Practice |
| Hamor | Paul | MD | Internal Medicine |
| Lisa | Gartin | APRN | OB/GYN |
| Ndulaka | Ada | APRN | Gen/Family Practice |
| Sarah | Erskine | APRN | Gen/Family Practice |
| Shelley | Thompson | APRN | Gen/Family Practice |
| Waters-Decker | Patricia | APRN | OB/GYN |

*List provided monthly