

Tamiflu Prescriptions

If you write a prescription for Tamiflu, please send it to a retail pharmacy, as the Culinary on-site pharmacies do not carry Tamiflu and it may cause a delay for your patient.

Telehealth Updates

The Culinary Health Fund previously notified our network to use CPT codes 99441-99443 with Place of Service Code 02 for telehealth services.

We are expanding the billable CPT codes to include 99421-99423.

COVID-19 Testing

CPL is our capitated laboratory provider and COVID test samples need to be sent there for processing. CPL is the only contracted lab for these tests.

We are not covering COVID test processing done in the provider's office at this time. Specimens need to be sent to CPL for processing.

Inactive Providers – Sep. 2020

The following is a list of providers and specialties that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

**list provided monthly*

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Alfreda	Thomas	MD	General/Family Practice
Markewich	Gary	MD	Dermatology
Moxley	Jeff	DDS	Oral Surgery
Paner	Kathrina	PAC	Allergy/Imm.
Pedroso	Jasmine	MD	OB/GYN
Sim	Taeyong	MD	Infectious Disease
Squires	Amanda	APRN	Urology
Strobel	Marla	APRN	OB/GYN
Tsang	Steven	DO	Internal Medicine

Prior Authorization Requests



Save yourself time – Did you know you can submit PA requests and supporting documentation as attachments online using our Web-Based Authorization Portal? In addition, you can check the status of a prior authorization, or if one has already been started.

It is available for you 24/7 and is in real time.

Using online options for PA requests replaces the need to call or fax paper forms to NHS and increases the efficiency of your staff. The Portal provides immediate confirmation upon submission with a reference number. Keeping with the paperless trend you can also download a pdf with the PA information for your records.

To request a profile for the NHS Authorization Portal, you can find the form on the NHS website at <https://www.nevadahealthsolutions.org/>, "For Providers" page or email a request for the form to rbarajas@nevadahealthsolutions.org

Verifying Patient Eligibility

Effective November 1st, we ask that you verify eligibility for your Culinary patients at each visit. You can access eligibility information in multiple ways:

- Through the provider portal on www.culinaryhealthfund.org
- The automated system at 702-733-9938
- Customer Service Representatives at 702-733-9938, option 4

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

Cindy Pearson

Director of Healthcare Delivery
702-691-5602
cpearson@culinaryhealthfund.org

Lucia James

Healthcare Services Associate
702-691-5698
ljames@culinaryhealthfund.org

Melanie Jensen

Healthcare Services Associate
702-691-5681
mjensen@culinaryhealthfund.org

Important Telephone Numbers

Clinical Pathology Laboratories (CPL)
702-795-4900

Contracts and Credentialing
contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Center
702-790-8000

Culinary Pharmacy
702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Customer Service Office
702-733-9938

Desert Radiologists
702-759-8600

Harmony Healthcare
702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)
702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services
866-611-5960 (24/7)
800-791-7658 (home delivery)

Provider Reconsiderations (Appeals)
Phone: 702-691-5625
Fax: 702-216-9525

Vision Eligibility Express Line
702-216-1298 (24/7)

Zelis/ePayment 855-774-4392

Wellness Awareness

The Culinary Health Fund is now offering virtual wellness classes.

Although a referral is not required for any of our classes, patients are more likely to attend health and wellness classes when their doctor refers them and follows up on their progress.

This month's classes include the following topics:

- **Diabetes 1** – Learn about diabetes, how to measure your blood sugar and tips to live healthier.
- **Diabetes 2** – Find out how to make smart changes to your diet.
- **High Blood Pressure** – Learn how high blood pressure can affect your life.
- **Breastfeeding** – Learn what to expect when breastfeeding.

You can conveniently view class dates and times on the website at: www.culinaryhealthfund.org.

Participants can sign up by calling the Advocacy line at **702-691-5665**.

Behavioral Health Services



HUMAN BEHAVIOR INSTITUTE
Full Service Behavioral Health

Culinary Health Fund is contracted with the Human Behavior Institute. Founded in 1990, Human Behavior Institute (HBI) is a full-service behavioral health organization headquartered here in Las Vegas, Nevada.

As a leader in the development of effective quality assurance programs, Human Behavior Institute is devoted to excellence in clinical care and customer service and adheres to URAC and NCQA standard of quality.

Human Behavior Institute is staffed by highly qualified, multi-disciplinary, multi-cultural professionals, including psychiatrists, psychologists, marriage and family therapists, behaviorists, and addiction counselors who have extensive experience and training in their specialty.

Their therapists and case managers are available for in-person visits as well as phone or video for telehealth sessions.